



Your business  
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
Greenbelt, Maryland 20770  
phone: 301-459-7590, fax: 301-577-5575  
internet: [www.jsitel.com](http://www.jsitel.com), e-mail: [jsi@jsitel.com](mailto:jsi@jsitel.com)

June 21, 2017

**Via Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2017 ETC Annual Report of Guadalupe Valley Telephone Cooperative, Inc.  
Study Area Code 442083**

Dear Ms. Dortch:

On behalf of Guadalupe Valley Telephone Cooperative, Inc. ("Company"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form****REDACTED FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Debbie Dailey
<035>	Contact Telephone Number: Number of the person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	debbie.dailey@gvtc.net
	Form Type	54.313 and 54.422



<b>(300) Unfulfilled Service Request</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442083
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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

<300> Unfulfilled service request (voice)

0
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<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0
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<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442083
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<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
442083tx510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

<b>(600) Functionality in Emergency Situations Data Collection Form</b>	<b>REDACTED FOR PUBLIC INSPECTION</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442083
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<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	442083tx610.pdf





REDACTED FOR PUBLIC INSPECTION

<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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[illegible]

## FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	442083
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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net
<810>	Reporting Carrier	Guadalupe Valley Telephone Cooperative, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Guadalupe Valley Telephone Cooperative, Inc.

[illegible]

**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442083
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<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

\_\_\_\_\_  
Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

\_\_\_\_\_  
Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	442083
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<020>	Program Year	2018
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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <https://gvtc.com/gvtc-library/policies/tariff-files>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

**(2005) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

<010>	Study Area Code	442083
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<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>	
<2024A>	Round 2 Recipient of Incremental Support?	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>	<div style="border: 1px solid black; width: 200px; height: 60px; margin: 0 auto;"></div>
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; width: 200px; height: 60px; margin: 0 auto;"></div>
<2025A>	Round 2 Recipient of Incremental Support?	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; width: 200px; height: 60px; margin: 0 auto;"></div>
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;"></div>

**(2005) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)



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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		442083tx3010.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	442083tx3017.pdf
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input type="radio"/>
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or		<input type="checkbox"/>
(3020)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3021)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3022)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

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**(3005) Rate Of Return Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@qvtc.net

**Financial Data Summary**

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

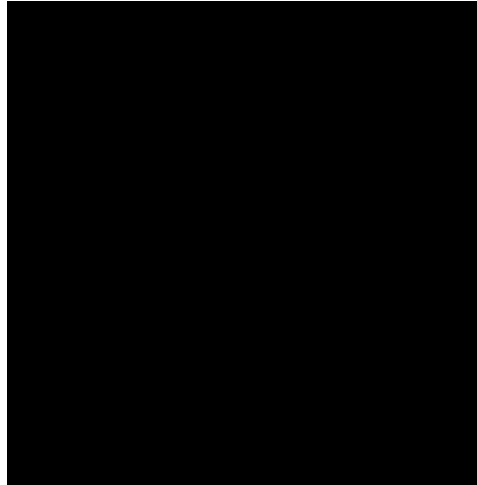
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



<b>(4005) Rural Broadband Experiment Additional Documentation</b> <b>Data Collection Form</b>	<b>FCC Form 481</b> <b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b> <b>July 2013</b>
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<010>	Study Area Code	442083
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
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Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
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4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
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<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	442083
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<039> Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: GUADALUPE VALLEY TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/20/2017
Printed name of Authorized Officer: Robert Hunt	
Title or position of Authorized Officer: VP Regulatory Affairs	
Telephone number of Authorized Officer: 8308858239 ext.	
Study Area Code of Reporting Carrier: 442083	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	442083
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<039> Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**Guadalupe Valley Telephone Cooperative, Inc.**

**Study Area Code: 442083**

**Response to Line 510 - Service Quality Standards and Consumer Protection Rules**

**Compliance – Voice and Broadband**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Guadalupe Valley Telephone Cooperative, Inc. (“Company”) hereby certifies that its voice service complies with applicable service quality standards and consumer protection rules under the Texas Administrative Code, Title 16, Part II, as established by the Public Utility Commission of Texas. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff which discloses rates, terms and conditions of service to customers pursuant to Subchapter J requirements in Sections 26.201-26.230; (2) adherence to state consumer protection

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<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

requirements governing telephone providers as identified in Subchapter B, in Sections 26.21-26.37; and (3) service quality standards requirements as identified in Subchapter C, Sections 26.51-26.57. In addition, the Company complies with numerous federal consumer protection standards including, but not limited to: (1) Truth-in-Billing rules outlined in 47 CFR § 64.2401; and (2) compliance with Federal CPNI rules, Red Flag rules and other applicable federal and state requirements governing the protection of customers' privacy.

For its broadband service, Company hereby certifies that while there are no applicable state broadband service quality standards and consumer protection rules yet established under the Texas Administrative Code by the Public Utility Commission of Texas, the Company discloses rates, terms and conditions on its public web site and the Company complies with applicable federal and state customer protection standards generally applicable to all businesses operating in Texas. In addition, the Company adheres to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order*, as it applies to the Company.



**Guadalupe Valley Telephone Cooperative, Inc.**

**Study Area Code: 442083**

**Response to Line 610 - Ability to Function in Emergency Situations  
for Voice and Broadband**

Guadalupe Valley Telephone Cooperative, Inc. (“Company”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and the Texas Administrative Code. The Company’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Public Utility Commission of Texas Substantive Rules §26.51 *Reliability of Operations of Telecommunications Providers* and §26.52 *Emergency Operations* which include obligations for continuity of service and emergency operations planning and service provision capability for dominant carriers. Any central office not equipped with permanently installed standby generators contains as a minimum four hours of battery reserve without voltage falling below the level required for proper operation of all equipment. In addition, all central offices without installed

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

emergency power facilities have a mobile power unit available which can be delivered and connected on short notice.

The Company's standby generators and battery back-up equipment support both voice and broadband network equipment in the event of an emergency situation.

REDACTED FOR PUBLIC INSPECTION

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
TX	ALL		FR	20.58	0.0	0.68	0.0	21.26
TX	Cranes Mill		FR	23.7	0.0	0.81	0.0	24.51
TX	Hancock		FR	23.7	0.0	0.81	0.0	24.51
TX	Sattler		FR	23.7	0.0	0.81	0.0	24.51
TX	Smithson Valley		FR	23.7	0.0	0.81	0.0	24.51
TX	Cranes Mill		FR	26.8	0.0	0.91	0.0	27.71
TX	Hancock		FR	26.8	0.0	0.91	0.0	27.71
TX	Sattler		FR	26.8	0.0	0.91	0.0	27.71
TX	Smithson Valley		FR	26.8	0.0	0.91	0.0	27.71
TX	Balcones		FR	26.3	0.0	0.89	0.0	27.19
TX	Bulverde		FR	26.3	0.0	0.89	0.0	27.19
TX	Cranes Mill		FR	26.3	0.0	0.89	0.0	27.19
TX	Hancock		FR	26.3	0.0	0.89	0.0	27.19
TX	Kenberg		FR	26.3	0.0	0.89	0.0	27.19
TX	Sabina		FR	26.3	0.0	0.89	0.0	27.19
TX	Sattler		FR	26.3	0.0	0.89	0.0	27.19
TX	Smithson Valley		FR	26.3	0.0	0.89	0.0	27.19
TX	Cranes Mill		FR	28.3	0.0	0.96	0.0	29.26
TX	Hancock		FR	28.3	0.0	0.96	0.0	29.26
TX	Sattler		FR	28.3	0.0	0.96	0.0	29.26
TX	Smithson Valley		FR	28.3	0.0	0.96	0.0	29.26

REDACTED FOR PUBLIC INSPECTION

**(710) Broadband Price Offerings**  
**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net

<711>

[illegible]

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<b>(800) Operating Companies</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	442083
<015>	Study Area Name	GUADALUPE VALLEY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Debbie Dailey
<035>	Contact Telephone Number - Number of person identified in data line <030>	8308858278 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	debbie.dailey@gvtc.net
<810>	Reporting Carrier	Guadalupe Valley Telephone Cooperative, Inc.
<811>	Holding Company	Not Applicable
<812>	Operating Company	Guadalupe Valley Telephone Cooperative, Inc.

[illegible]

Guadalupe Valley Telephone Cooperative, Inc.

Rates, Terms and Conditions for Lifeline Services

(Response to Form 481, Line 1210)

Local exchange service rates and charges as specified below are for basic local exchange service, facilities including Tone Dialing service and any Expanded Local Calling services. The rates for other ancillary services not specifically shown below are presented in Guadalupe Valley Telephone Cooperative, Inc.'s tariff(s) on file with the Public Utility Commission of Texas. Unless otherwise specified, the rates and charges quoted below are for a period of one month, payable in advance and provide unlimited flat rate calling within the local exchange calling scope.

Residential Local Exchange Access Line Rates (1)(2)

	Monthly Rate	Balcones	Bulverde	Cost	Cranes Mill	Hancock	Kenberg	Kingsbury	Leesville	Rocky Creek	Sabina	Sattler	Saturn	Smithson Valley	Waelder	Westhoff
Local Exchange	20.58	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
1-Way NB EAS	23.70				X	X	X									
Local Choice Preferred	22.00	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
2-Way NB EAS	26.80				X	X	X									
1-Way NB/SA EMS	26.30	X	X	X	X	X	X									
1-Way Metro Choice Pkg	26.80	X	X	X	X	X	X									
2-Way NB/SA EMS	28.30				X	X	X									
Local Metro Choice Pkg	28.80	X	X	X	X	X	X				X	X	X	X		

(1) Above listed fees do not include mandatory taxes, fees and surcharges, including, but not limited to Texas Universal Service Fund charges, 9-1-1 fees, and municipal franchise fees.

(2) Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

**LOCAL EXCHANGE SERVICE****II. APPLICATION OF RATES (Continued)****C. Lifeline Program****1. General**

- a. Lifeline Service is a retail local service offering available to qualifying low-income consumers.
- b. The Cooperative shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline Service and the consumer's monthly bill will not be increased by the toll restriction charge.
- c. A customer otherwise eligible to receive Lifeline Service shall not be prohibited from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- d. Lifeline Service rate reductions only apply to basic service and do not apply to long distance service, 976 and other information provider services, or any other optional services or functionalities (i.e., custom calling features, construction, etc.) which may or may not be tariffed. Customers may subscribe to non-basic and bundled services, where available and at their discretion, although the Lifeline Service reduction will only apply to the basic service portion of a bundled service.
- e. The Lifeline Service rate reductions do not apply to service connection charges.

## LOCAL EXCHANGE SERVICE

### II. APPLICATION OF RATES (Continued)

#### C. Federal Lifeline Program

##### 1. Description

The Federal Lifeline Program assists qualified low-income applicants with reductions in their monthly Local Exchange service rate. The assistance applies to a single telephone or broadband service at the applicant's principal place of residence.

##### 2. Eligibility Requirements

To receive assistance an applicant must demonstrate an annual household income at or below 135 percent of the federal poverty guidelines, or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household in one of the following programs:

- Federal Public Housing Assistance (FPHA) or Section 9
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veteran's Pension Benefit and Survivors Pension

##### 3. Terms and Conditions

- a. An applicant may request Lifeline assistance through completion and submission of a form provided by the Company or an agent of the state or Federal Communications Commission.
- b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange service provided by the Cooperative (including Packaged services.)
- c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, broadband service or a bundled voice and data service package. Customers are not eligible to receive a credit from the Cooperative if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.



## LOCAL EXCHANGE SERVICE

### II. APPLICATION OF RATES (Continued)

#### C. Federal Lifeline Program (Continued)

##### 3. Terms and Conditions (Continued)

- d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.
- e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.
- f. Partial payments made by Lifeline customers will be applied first towards local service charges.
- g. Toll Restriction is available to Lifeline customers upon request at no charge. No service deposit will be required for applicants who voluntarily elect toll restriction with the initiation of Lifeline service.

#### 4. Monthly Credit

Credit  
Amount

Federal Lifeline Program Credit: per month      \$9.25

**LOCAL EXCHANGE SERVICE****II. APPLICATION OF RATES** (Continued)

## C. State Lifeline Support

## 1. Description

State Lifeline Support credit is available to assist low-income applicants with reductions in their monthly Local Exchange Service rate. The assistance applies to a single telephone line at the applicant's principal place of residence. Specific rates are as prescribed by the Public Utility Commission of Texas and are set forth in this tariff. Customers who receive State Lifeline Support are only eligible to receive benefits under the Federal Lifeline Program if they meet the federal eligibility requirements specified in B. preceding.

## 2. Eligibility Requirements

State Lifeline Support is available to applicants whose household income is at or below 150% of the federal poverty level or who demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household in one of the following Federal or State assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI under Title XVI of the Social Security Act
- Federal Public Housing Assistance (FPHA), or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
- National School Lunch Program's Free Lunch Program
- Temporary Assistance for Needy Families (TANF)
- Health benefits coverage under the state child health plan under Chapter 62, Health and Safety Code

## LOCAL EXCHANGE SERVICE

### II. APPLICATION OF RATES (Continued)

#### C. State Lifeline Support (Continued)

##### 3. Terms and Conditions

- a. Customers who receive State Lifeline Support credit shall not be disconnected for non-payment of toll charges. Customers who were not previously recipients of the State Lifeline Support credit and have been disconnected for non-payment of toll charges will incur a Service Activation charge when local service is reestablished, unless the customer elects to receive toll restriction.
- b. Any customer who has a past due balance in toll message charges will be automatically restricted from access to toll services until the outstanding balance is paid.
- c. Partial payments will first be applied to local service charges and then to any outstanding toll charges.
- d. Customers who are eligible for the State Lifeline Support credit will receive free toll restriction upon request.
- e. The Cooperative's service deposit requirement will be waived if the customer elects to receive toll restriction. However, acceptance of toll restriction services will not be a condition for receiving the credit.
- f. The Cooperative shall provide the State Lifeline Support credit to all eligible customers as determined by the Low-Income Discount Administrator (LIDA).
- g. Applicants who participate in LIHEAP or FPHA, or whose household income level is at or below 150% of the federal poverty guidelines, may self-enroll for State Lifeline Support credit by completing an application form that they either participate in a qualifying program or meet the income requirements specified above.

## LOCAL EXCHANGE SERVICE

### II. APPLICATION OF RATES (Continued)

#### C. State Lifeline Support (Continued)

##### 3. Terms and Conditions (Continued)

On a monthly basis, the Cooperative will send a list of customers to the LIDA. The LIDA will match the names with the Texas Department of Human Services (TDHS) file containing the names of applicants who participate in a qualifying program. The LIDA will then send a file to the Cooperative of new customers who are eligible for the Lifeline Service. The Cooperative will utilize this file to give the Lifeline discount to eligible Cooperative customers.

- h. Service charges do not apply for changes in telephone service arrangements that are made in order to qualify for State Lifeline Support credit, or for service order charges associated with transferring an account to State Lifeline Support.
- i. Service charges are applicable when existing State Lifeline Support customers request additional features, such as special or custom calling features.
- j. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service. Customers are not eligible to receive a credit from the Cooperative if they receive State Lifeline Support credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.
- k. A State Lifeline Support customer is required to adhere to the same bill payment policies applicable to all of the Cooperative's customers.

**LOCAL EXCHANGE SERVICE**

**II. APPLICATION OF RATES** (Continued)

C. State Lifeline Support (Continued)

4. Monthly Credit

	<u>Credit Amount</u>
State Lifeline Support credit, per month	Up to \$3.50 (1)
Area Lifeline Support credit, per month	\$0.40 (2)

- (1) The State Lifeline Support credit is up to \$3.50, but will not result in a rate of less than zero for the service against which the credit is applied. The credit amount is calculated by adding the applicable rates for residence local exchange service, including Extended Area Service and other non-discretionary charges for basic residential service and the interstate subscriber line charge. The Federal Lifeline credit, if applicable, is subtracted from the total and the State Lifeline Support remaining difference is the State Lifeline Support credit amount. If, after applying the State Lifeline Support Credit, the net rate is less than zero, the State Lifeline Support credit amount is reduced by the amount required to achieve a net rate of zero.
- (2) A qualifying low-income customer subscribing to voice Lifeline Service shall receive an additional Lifeline Area Support credit.

**Guadalupe Valley Telephone Cooperative, Inc. (SAC 442083)**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

Guadalupe Valley Telephone Cooperative, Inc. hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, the Company offers broadband service at the highest available speed.

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3017**

**ATTACHMENT REDACTED IN ENTIRETY**